

**Version
as at 29 September 2025**



**Keno Rules 1994
(SR 1994/205)**

Keno Rules 1994: revoked, on 29 September 2025, by rule 47 of the Keno Rules 2025 (SL 2025/175).

Pursuant to section 90 of the Gaming and Lotteries Act 1977 (as substituted by section 3(1) of the Gaming and Lotteries Amendment Act 1987), the Minister of Internal Affairs hereby approves the Keno Rules 1994, which were made by the New Zealand Lotteries Commission on 14 September 1994, and of which a copy is set out in the Schedule.

**Schedule
Keno Rules 1994**

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Note

The Parliamentary Counsel Office has made editorial and format changes to this version using the powers under subpart 2 of Part 3 of the Legislation Act 2019.

Note 4 at the end of this version provides a list of the amendments included in it.

These rules are administered by the New Zealand Lotteries Commission.

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Pursuant to section 90 of the Gaming and Lotteries Act 1977 (as substituted by section 3(1) of the Gaming and Lotteries Amendment Act 1987), the New Zealand Lotteries Commission hereby makes the following rules.

Rules

1 Title and commencement

- (1) These rules may be cited as the Keno Rules 1994.
- (2) These rules shall come into force on 30 September 1994.

1A Application

- (1) These rules apply to keno tickets, whether they are issued in printed form by a terminal or issued electronically.
- (2) For the purpose of enabling keno tickets to be issued electronically, these rules apply subject to all necessary modifications.
- (3) Despite subclause (2), an act that is described in these rules as being done electronically must be done in accordance with any additional instructions provided by the Commission, including any terms and conditions governing the use of the Commission's Internet site.

Rule 1A: inserted, on 28 March 2008, by rule 4 of the Keno Amendment Rules 2008 (SR 2008/80).

Rule 1A(1): amended, on 11 February 2019, by rule 4(1) of the Keno Amendment Rules 2018 (LI 2019/1).

Rule 1A(2): amended, on 11 February 2019, by rule 4(2) of the Keno Amendment Rules 2018 (LI 2019/1).

Rule 1A(3): replaced, on 11 February 2019, by rule 4(3) of the Keno Amendment Rules 2018 (LI 2019/1).

2 Interpretation

In these rules, unless the context otherwise requires,—

Act means the Gambling Act 2003

advance selection means—

- (a) a player selection; or
- (b) a computer generated selection; or
- (c) a systems selection; or
- (d) a systems computer generated selection,—

in a game specified by the Commission (being the game next following or up to such number of games following the game current at the time of the selection as the Commission from time to time determines)

board means any one of the grids of numbers showing all the numbers in the range on a coupon

Commission means the New Zealand Lotteries Commission continued under the Act

computer generated selection means the numbers in the range that, instead of being chosen by the player, are chosen on a random basis by the Commission's computer system

cost of selection means the amount nominated by the player on a coupon in accordance with instructions printed on it for a game or, in the case of a computer generated selection, means the amount nominated by the player and advised to the retailer in accordance with the options available for a game as specified in the game design

coupon, in relation to keno, means a coupon provided by the Commission in printed form or by electronic means for use in making a player's selection or for use in making a player's systems selection or for indicating that the player wishes to make a computer generated selection or a computer generated systems selection, as the case may be

drawing means the process used by the Commission to select, on a random basis, the winning numbers, the multiplier, and any extraordinary prizes

electronic includes electrical, digital, magnetic, optical, electromagnetic, biometric, and photonic

game means a game of keno beginning at the time ticket sales for the game commence and ending with a drawing for that game

game design means the game design that, for the purposes of these rules, is determined by the Commission in accordance with rule 14

game matrix means the game matrix that, for the purposes of these rules, is determined by the Commission in accordance with rule 13

issued electronically, in relation to a ticket,—

- (a) means a ticket issued by the Commission by electronic means; but
- (b) does not include a ticket issued by any other retailer

keno has the meaning given to it by rule 3

match means a selection matching all, some, or none of the winning numbers drawn in a game

multiplier means the play type of keno (as described in the game design) in which a player—

- (a) makes a selection in conjunction with selecting the multiplier option; and
- (b) attempts to match their selection with the winning numbers; and
- (c) if successful in matching their selection with the winning numbers, will have their prize for that selection multiplied by the multiplier amount drawn in the game

multiplier amount means the amounts for the multiplier specified in the game design

multiplier option means the election by a player to play the multiplier in a game

multi-draw selection means a selection for 2 or more games of Keno

play it again selection means a selection made using a play it again ticket in accordance with these rules

play it again ticket means a ticket that—

- (a) has been issued in printed form by a terminal; and
- (b) the Commission has determined as being valid for the purpose of processing a new ticket

play type means—

- (a) standard keno:
- (b) the multiplier (if offered by the Commission)

player means any person participating in a game

player selection means the numbers in the range selected by a player on a board or boards and marked on a coupon

players agents means an agent approved by the Commission to undertake, on behalf of players, the services described in rule 11

prize group means each quantity of numbers which may be selected in a game so that where, for example, the maximum quantity of numbers that can be selected is 10, the prize groups may be 1 to 10 (inclusive)

Prize Reserve Fund means the fund of that name established by the Commission pursuant to rule 20 of the Lotto Rules 1996 (SR 1996/8)

prize tier means each quantity of numbers (including none) which may be matched within each prize group for which the Commission will pay a prize so that, where for example, the prize group is 6, there may be 4 prize tiers for matching 3, 4, 5, or 6 numbers

range means the numbers between 1 and the number from time to time determined by the Commission as being the highest number from which winning numbers will be drawn in respect of a particular game so that a range could be, for example, the numbers between 1 and 80 (inclusive) or the numbers between 1 and 70 (inclusive)

retailer—

- (a) means the Commission; and
- (b) includes any person, company, partnership, or association appointed by the Commission as a selling agent for keno

Secretary means the Secretary for Internal Affairs

selection means the selection of numbers from the range of numbers for standard keno (as specified in the game design), and if the player has selected the multiplier option, includes that selection

standard keno means the play type of keno (as described in the game design) in which a player attempts to match their selection with the winning numbers

syndicate means any combination of persons, whether formal or informal, having as its purpose, or as one of its purposes, participation directly or indirectly in the prizes of any game

systems computer generated selection means the numbers in a range chosen on a random basis by the Commission's computer system and contained in a systems selection ticket

systems selection means—

- (a) the combination of numbers derived from combining the different sets of numbers within a board chosen by way of a player selection or computer generated selection and marked on the coupon in accordance with instructions printed on it or issued by the Commission; or
- (b) the combination of numbers derived from combining the set of numbers on a board chosen by way of a player selection or computer generated selection with the set of numbers selected by a player selection or computer generated selection on any other board of the coupon as directed by the player in accordance with instructions printed on the coupon or issued by the Commission

terminal means the on-line computer terminal that has been installed or approved by the Commission for the purpose of issuing tickets and entering, receiving, and processing keno transactions

ticket means a ticket that—

- (a) records selections, the game number or numbers, cost, and other information as determined by the Commission; and
- (b) is either issued in printed form by a terminal or issued electronically

winning numbers means the numbers drawn on a random basis from the range at each drawing and used to determine the winning selections.

Rule 2 **Act**: replaced, on 5 February 2015, by rule 4(1) of the Keno Amendment Rules 2014 (LI 2015/2).

Rule 2 **Commission**: amended, on 5 February 2015, by rule 4(2) of the Keno Amendment Rules 2014 (LI 2015/2).

Rule 2 **coupon**: substituted, on 28 March 2008, by rule 5(1) of the Keno Amendment Rules 2008 (SR 2008/80).

Rule 2 **drawing**: replaced, on 11 February 2019, by rule 5(1) of the Keno Amendment Rules 2018 (LI 2019/1).

Rule 2 **electronic**: inserted, on 28 March 2008, by rule 5(2) of the Keno Amendment Rules 2008 (SR 2008/80).

Rule 2 **issued electronically**: inserted, on 11 February 2019, by rule 5(2) of the Keno Amendment Rules 2018 (LI 2019/1).

Rule 2 **mail order retailers**: revoked, on 5 February 2015, by rule 4(3) of the Keno Amendment Rules 2014 (LI 2015/2).

Rule 2 **multiplier**: inserted, on 11 February 2019, by rule 5(2) of the Keno Amendment Rules 2018 (LI 2019/1).

Rule 2 **multiplier amount**: inserted, on 11 February 2019, by rule 5(2) of the Keno Amendment Rules 2018 (LI 2019/1).

Rule 2 **multiplier option**: inserted, on 11 February 2019, by rule 5(2) of the Keno Amendment Rules 2018 (LI 2019/1).

Rule 2 **multi-draw selection**: replaced, on 5 February 2015, by rule 4(4) of the Keno Amendment Rules 2014 (LI 2015/2).

Rule 2 **play it again selection**: inserted, on 5 February 2015, by rule 4(5) of the Keno Amendment Rules 2014 (LI 2015/2).

Rule 2 **play it again ticket**: inserted, on 5 February 2015, by rule 4(5) of the Keno Amendment Rules 2014 (LI 2015/2).

Rule 2 **play type**: inserted, on 11 February 2019, by rule 5(2) of the Keno Amendment Rules 2018 (LI 2019/1).

Rule 2 **Prize Reserve Fund**: substituted, on 9 January 1997, by rule 2 of the Keno Rules 1994, Amendment No 1 (SR 1997/4).

Rule 2 **purchased electronically**: revoked, on 11 February 2019, by rule 5(3) of the Keno Amendment Rules 2018 (LI 2019/1).

Rule 2 **retailer**: replaced, on 11 February 2019, by rule 5(4) of the Keno Amendment Rules 2018 (LI 2019/1).

Rule 2 **selection**: replaced, on 11 February 2019, by rule 5(5) of the Keno Amendment Rules 2018 (LI 2019/1).

Rule 2 **standard keno**: inserted, on 11 February 2019, by rule 5(2) of the Keno Amendment Rules 2018 (LI 2019/1).

Rule 2 **terminal**: amended, on 5 February 2015, by rule 4(8) of the Keno Amendment Rules 2014 (LI 2015/2).

Rule 2 **ticket**: substituted, on 28 March 2008, by rule 5(3) of the Keno Amendment Rules 2008 (SR 2008/80).

Rule 2 **ticket** paragraph (b): amended, on 11 February 2019, by rule 5(6) of the Keno Amendment Rules 2018 (LI 2019/1).

3 Keno

Keno is a New Zealand lottery in which each player endeavours to win prizes by selecting not more than a specified quantity of numbers from a given range of numbers and by matching with the winning numbers all or some or none of the numbers selected.

3A Play types of keno offered by Commission

- (1) The Commission must offer standard keno.
- (2) In addition, the Commission may offer the multiplier.

Rule 3A: inserted, on 11 February 2019, by rule 6 of the Keno Amendment Rules 2018 (LI 2019/1).

**Part 1
Method of play****4 Cost of ticket**

The cost of each ticket shall be the sum of the cost of the selections for that ticket.

5 Making selections

The Commission may, but is not required to, permit a player to make a selection by any 1 or more of the following means:

- (a) for a ticket issued in printed form by a terminal,—
 - (i) by marking a coupon by hand, submitting that coupon to a retailer for processing, and requesting that the retailer—
 - (A) issue a ticket recording the selection marked on the coupon;
or
 - (B) modify the selection recorded on the coupon in a manner permitted by the Commission's computer system and issue a ticket that records the modified selection:
 - (ii) by requesting from a retailer a computer generated selection or a systems computer generated selection:
 - (iii) by submitting a play it again ticket to a retailer for processing and requesting that the retailer—
 - (A) issue a ticket that records a selection that is identical to the selection recorded on the play it again ticket; or
 - (B) modify the selection that is recorded on the play it again ticket in a manner permitted by the Commission's computer system and issue a ticket that records the modified selection:

- (iv) by making the selection in an electronic manner permitted by the Commission and using that selection to request a ticket from the Commission's computer system at a retail outlet:
- (b) for a ticket issued electronically,—
 - (i) by making the selection electronically on a coupon and electronically submitting the coupon:
 - (ii) by making the selection electronically in any other manner permitted by the Commission:
 - (iii) by indicating electronically, in a manner permitted by the Commission, that the player wants a computer generated selection or a systems computer generated selection.

Rule 5: replaced, on 5 February 2015, by rule 5 of the Keno Amendment Rules 2014 (LI 2015/2).

Rule 5(a)(iv): inserted, on 11 February 2019, by rule 7(1) of the Keno Amendment Rules 2018 (LI 2019/1).

Rule 5(b): amended, on 11 February 2019, by rule 7(2) of the Keno Amendment Rules 2018 (LI 2019/1).

5A Requirements for marking coupon by hand

- (1) A player who marks a coupon must mark, by hand, 1 or more boxes on a board on the coupon with a line that does not extend beyond the outline of the box of the number marked.
- (2) A board on a coupon that is not marked by hand in accordance with subclause (1), but is marked by a machine or some other means, is invalid and must not be processed by the retailer.

Rule 5A: replaced, on 5 February 2015, by rule 5 of the Keno Amendment Rules 2014 (LI 2015/2).

5B Application of rules 6 to 11

- (1) Rules 6 to 11 apply to a ticket issued in printed form by a terminal, but only rules 6, 8(1) and (3), and 9 apply to a ticket issued electronically.
- (2) To avoid doubt and for the purposes of rule 7, a ticket issued electronically cannot be cancelled.

Rule 5B: inserted, on 28 March 2008, by rule 7 of the Keno Amendment Rules 2008 (SR 2008/80).

Rule 5B(1): amended, on 11 February 2019, by rule 8(1) of the Keno Amendment Rules 2018 (LI 2019/1).

Rule 5B(2): amended, on 11 February 2019, by rule 8(2) of the Keno Amendment Rules 2018 (LI 2019/1).

6 Entry into a game

- (1) Each selection made for a game shall be a separate entry for that game.
- (2) A ticket shall be the only proof of a selection and is accordingly the only valid basis for claiming a prize or prizes.

- (3) The following items have no monetary or prize value and do not in any circumstances constitute evidence of a ticket or a selection:
- (a) a coupon;
 - (b) a selection made in an electronic manner.

Rule 6(3): replaced, on 11 February 2019, by rule 9 of the Keno Amendment Rules 2018 (LI 2019/1).

7 Cancellation of ticket

- (1) Subject to rule 11(8), a ticket for a game may be cancelled only if, on the same day as the day on which it was purchased, it is returned to the issuing retailer before the earlier of—
- (a) the close-off time for the returning of tickets that are to be cancelled for that game; or
 - (b) the close of ticket sales on that day.
- (2) On cancellation of a ticket the player shall be entitled to a refund from the retailer equal to the cost of the ticket.
- (3) If a ticket for a game is cancelled, all selections recorded on the ticket are cancelled.

Rule 7(1): amended, on 5 February 2015, by rule 6 of the Keno Amendment Rules 2014 (LI 2015/2).

Rule 7(1): amended, on 19 November 1998, by rule 2 of the Keno Amendment Rules 1998 (SR 1998/361).

Rule 7(3): inserted, on 11 February 2019, by rule 10 of the Keno Amendment Rules 2018 (LI 2019/1).

8 Player responsibility

- (1) It is the sole responsibility of a player to verify that the player selections or system selections recorded or displayed on the player's ticket correspond with those that the player made or requested and that the game number and date of drawing are correct, either, as the case may be,—
- (a) by checking the ticket issued in printed form by a terminal; or
 - (b) before confirming the purchase of the ticket that is to be issued electronically.
- (2) By accepting a ticket issued in printed form by a terminal, the player shall be taken to have accepted that the player selections or the systems selections recorded on the ticket correspond with those marked on the coupon.
- (3) Neither the Commission nor any other retailer shall in any circumstances be liable for any errors or omissions in respect of the information recorded on the ticket (whether details of selection, game numbers, or otherwise whatsoever).
- (4) Cancellation of a ticket pursuant to rule 7 constitutes a player's or other person's sole and exclusive remedy where there is an error or omission on a ticket.

Rule 8(1): substituted, on 28 March 2008, by rule 8(1) of the Keno Amendment Rules 2008 (SR 2008/80).

Rule 8(1)(b): amended, on 11 February 2019, by rule 11(1) of the Keno Amendment Rules 2018 (LI 2019/1).

Rule 8(2): amended, on 28 March 2008, by rule 8(2) of the Keno Amendment Rules 2008 (SR 2008/80).

Rule 8(3): amended, on 11 February 2019, by rule 11(2) of the Keno Amendment Rules 2018 (LI 2019/1).

9 Multi-draw selections

- (1) The Commission may, but is not required to, permit a player to make a multi-draw selection for 2 or more games by—
 - (a) marking by hand, or indicating electronically, the appropriate multi-draw box on a coupon to indicate the number of games for which the player's selections have been made; or
 - (b) advising the retailer of, or indicating electronically, the number of games for which the player wishes the player's selections to apply.
- (2) In all other respects, the selections must be made in accordance with these rules.
- (2A) If, when making a selection, the player has selected the multiplier option with that selection and the player also wishes to make that selection a multi-draw selection, the Commission may require the player to select the multiplier option for the multi-draw selection.
- (3) If a ticket for a multi-draw selection that is issued in printed form by a terminal entitles the bearer of the ticket to be paid a prize, the bearer of the ticket must, on surrender of the ticket, be issued with a substitute ticket for any games entered that have not been drawn at the time the ticket is surrendered.

Rule 9: replaced, on 5 February 2015, by rule 7 of the Keno Amendment Rules 2014 (LI 2015/2).

Rule 9(2A): inserted, on 11 February 2019, by rule 12 of the Keno Amendment Rules 2018 (LI 2019/1).

10 Selections by post or other delivery service

[Revoked]

Rule 10: revoked, on 5 February 2015, by rule 8 of the Keno Amendment Rules 2014 (LI 2015/2).

11 Players agents

- (1) Players agents may, on behalf of players, accept at such premises, if any, as are approved for the purpose by the Commission, completed coupons.
- (2) Each coupon accepted under subclause (1) by a players agent shall be forwarded by the players agent to a retailer approved by the Commission for the issue of a ticket.
- (3) The ticket issued shall be returned by the players agent to the player.

- (4) The ticket shall be for the game that, in the retailer's opinion, is most likely to take place in the period immediately after the retailer expects the ticket to be returned to the player.
- (5) The players agent, in addition to receiving from the player the cost of the selections, shall be entitled to charge the player a fee for having the coupon processed and for returning the ticket to the player. The amount of the fee shall be approved by the Commission from time to time.
- (6) If, at the time of processing a coupon, any selection is found to be invalid or deficient, the person authorised by the Commission to process the coupon shall,—
 - (a) where there are too many numbers marked, delete the highest number or numbers from that selection:
 - (b) where there are too few numbers marked, select 1 or more numbers at random to complete the selection:
 - (c) in any other case, at the discretion of the players agent, either—
 - (i) remedy the error and process the coupon; or
 - (ii) refer the error back to the player for correction.
- (7) Every player who uses a players agent shall bear and accept (without recourse to either the Commission or the players agent) the consequences of any failure to win a prize or prizes due to delays, errors, or omissions on the part of a players agent in processing entries or arising from loss of entries or tickets in transit.
- (8) Any ticket issued to a player who uses the services of a players agent to obtain that ticket may not be cancelled.

11A Advance selections

- (1) The Commission may, but is not required to, permit a player to make an advance selection by advising a retailer, or indicating electronically, that the player wishes to make an advance selection.
- (2) In all other respects, the selection must be completed in accordance with these rules.

Rule 11A: inserted, on 5 February 2015, by rule 9 of the Keno Amendment Rules 2014 (LI 2015/2).

Part 2

Conduct of games

12 General provisions

- (1) Games shall be conducted in accordance with the Act, and these rules, and at times and places, and pursuant to methods, policies, and procedures, determined by the Commission from time to time.

- (2) The frequency and duration of games shall be determined from time to time by the Commission.

13 Game matrix

- (1) Every game shall be conducted in accordance with a game matrix.
- (2) The game matrix shall specify—
- (a) the quantity of numbers that a player may select from a range; and
 - (b) the quantity of numbers that—
 - (i) at each drawing, is to be drawn from the range on a random basis; and
 - (ii) is to be used to determine the winning selections; and
 - (iii) could, for example, be 15; and
 - (c) the highest number in a range so that where, for example, that highest number is 80, the numbers in a range would be between 1 and 80 (inclusive).

14 Game design

- (1) Every game shall also be conducted in accordance with a game design determined, from time to time, by the Commission and approved by the Secretary and the Auditor-General.
- (2) The game design shall specify—
- (a) the game matrix for the game; and
 - (aa) the play type that a player may choose by way of a selection for the game (for example, the multiplier); and
 - (ab) the range and odds for the multiplier; and
 - (b) the combination of numbers a player may choose by way of a systems selection or a systems computer generated selection; and
 - (c) any restrictions on the making of a selection; and
 - (d) the close-off time for the returning for cancellation of tickets for the game; and
 - (e) the cost options to be offered in the game; and
 - (f) any minimum cost of entry to the game; and
 - (g) any minimum number of selections necessary for entry to the game; and
 - (h) the prize groups for the game; and
 - (i) the prize tiers for the game; and
 - (j) the maximum liability of the Commission in respect of—
 - (i) any particular prize group; or
 - (ii) any particular prize tier; or

- (iii) the game; and
- (k) the proportion or amount, if any, of money to be paid from sales of tickets from the game in respect of a jackpot for that game or a future game; and
- (l) the maximum size of a jackpot; and
- (m) the odds of winning a prize in the game; and
- (n) the number of games which shall be played or the dollar amount which may be reached before the jackpot or any part of it is paid into the Prize Reserve Fund under rule 19(5);
- (o) such other information as the Commission thinks fit.

Rule 14(1): amended, on 1 July 2001, pursuant to section 52 of the Public Audit Act 2001 (2001 No 10).

Rule 14(2)(aa): inserted, on 11 February 2019, by rule 13 of the Keno Amendment Rules 2018 (LI 2019/1).

Rule 14(2)(ab): inserted, on 11 February 2019, by rule 13 of the Keno Amendment Rules 2018 (LI 2019/1).

Part 3

Draws and division of prizes

15 Procedure for drawings

Drawings shall be conducted in accordance with the Act, at times and places and pursuant to methods, policies, and procedures determined by the Commission from time to time.

16 Selection of winning numbers

- (1) Drawings shall be made using such equipment as the Commission may from time to time determine.
- (2) At each drawing, the following must be selected, on a random basis, by that equipment:
 - (a) the winning numbers; and
 - (b) the multiplier (if offered).

Rule 16(2): replaced, on 11 February 2019, by rule 14 of the Keno Amendment Rules 2018 (LI 2019/1).

17 Amount of prizes for each game

- (1) The prizes for each game (including the prize tiers and prize groups) shall be determined by the Commission.
- (2) For the avoidance of doubt, there may be included in the available prizes for any game or, as applicable, in respect of any particular number or numbers matched in a game,—
 - (a) any additional (jackpot) amounts in accordance with rule 19; and

- (b) any allocations made by the Commission from the Prize Reserve Fund.
- (3) The Commission may, in its discretion, set aside from ticket sales for a game, up to a maximum amount of 5% of ticket sales for that game, to be paid into the Prize Reserve Fund under rule 20(1)(a).

18 Division of prizes and allocation of prize pool

- (1) Where all, some, or none of the numbers of a player selection, computer generated selection, systems selection, or systems computer generated selection match the winning numbers, the player will be entitled to the prize (if any) from time to time determined by the Commission as being payable for that prize tier.
- (1A) For the purposes of subclause (1), a player may be entitled to an extraordinary prize in accordance with rule 22B that does not depend on matching the winning numbers.
- (2) Subject to subclauses (3) and (7), the prize payable to a player will be the prize derived as follows:
 - (a) if the player has not selected the multiplier option with that selection, by multiplying the prize for that prize tier by the cost of the selection:
 - (b) if the player has selected the multiplier option with that selection, by multiplying the prize for that prize tier for standard keno by the cost of the selection and then multiplying that total by the multiplier drawn in the game.
- (3) If the prizes payable for a game exceed the Commission's maximum liability for a particular prize group, prize tier, or game in accordance with the game design, then the Commission may effect a pro rata reduction of some or all prizes in that prize group, prize tier, or game.
- (4) All prizes so reduced will be decreased in value by the same ratio which will be that ratio by which the prizes have to be reduced to make the total amount of the prizes won equal to the Commission's maximum liability for that particular prize group, prize tier, or game. All pro rata reduced prizes will be rounded down to the nearest dollar multiple.
- (5) Where pro rata reduced prizes are rounded down under subclause (4), the Commission may, in its discretion, pay into the Prize Reserve Fund all money left over after the rounding down.
- (6) When prizes in a draw are subject to a pro rata reduction, the Commission may decide that the jackpot for any particular prize tier will not be augmented in the next game.
- (7) To avoid doubt, if the prize determined by the Commission is a jackpot allocated under rule 19 or an extraordinary prize provided under rule 22B, subclauses (2) and (3) do not apply to those prizes.

Rule 18(1A): inserted, on 11 February 2019, by rule 15(1) of the Keno Amendment Rules 2018 (LI 2019/1).

Rule 18(2): replaced, on 11 February 2019, by rule 15(2) of the Keno Amendment Rules 2018 (LI 2019/1).

Rule 18(7): inserted, on 11 February 2019, by rule 15(3) of the Keno Amendment Rules 2018 (LI 2019/1).

19 Jackpots

- (1) The Commission may, in accordance with the game design, in addition to the prize payable under rule 17(1), allocate to the prizes for a game (or for any prize group or prize tier) a sum known as the “jackpot”.
- (2) Notwithstanding subclause (1), if a drawing for a game results in no player having correctly selected by way of a player selection, computer generated selection, systems selection, or systems computer generated selection the numbers entitling a player to a prize, the Commission may pay an amount up to the value of that prize in a future game or games (also known as the “jackpot”) for the correct matching of those or any other numbers.
- (3) Jackpots will be payable in accordance with subclauses (2), (4), and (5).
- (4) On a sharing of the jackpot, the amounts payable to each player entitled to share in the jackpot, shall be rounded down to the nearest dollar multiple. All money left over after rounding down shall, at the Commission’s discretion, be added to a jackpot for the next game, or paid into the Prize Reserve Fund.
- (5) If the jackpot reaches the maximum size and or is not won within the number of games specified by the game design, the Commission may pay an amount equal to the jackpot or a proportion of it into the Prize Reserve Fund and the jackpot shall be reduced accordingly.

20 Prize Reserve Fund

- (1) The Commission shall pay into the Prize Reserve Fund—
 - (a) such amounts as the Commission may set aside for payment into the fund pursuant to rule 17(3) or rule 18(5) or rule 19(4) or rule 19(5); and
 - (b) prize money in respect of tickets that do not comply with the requirements contained in rule 25 and any provision of subpart 2 of Part 3 of the Act; and
 - (c) prize money unclaimed after 12 months from the date of the drawing in which the prize was won.
- (2) The Commission may from time to time, at its discretion, allocate from the Prize Reserve Fund such sum or sums of money as it sees fit to—
 - (a) the total available prizes for any game:
 - (b) some or all of the prize tiers in a game:
 - (c) any jackpot in a game:
 - (d) another purpose in relation to a game:

- (e) additional prizes provided in accordance with section 246 of the Act.
- (3) These rules allow the payment into the Prize Reserve Fund of sums of money and the allocation from the Prize Reserve Fund of sums of money, but do not otherwise affect the provisions of the Lotto Rules 2000.
- Rule 20(1): amended, on 9 January 1997, by rule 3(1) of the Keno Rules 1994, Amendment No 1 (SR 1997/4).
- Rule 20(1)(b): amended, on 5 February 2015, by rule 10(1) of the Keno Amendment Rules 2014 (LI 2015/2).
- Rule 20(2): amended, on 9 January 1997, by rule 3(2) of the Keno Rules 1994, Amendment No 1 (SR 1997/4).
- Rule 20(2)(d): inserted, on 11 February 2019, by rule 16 of the Keno Amendment Rules 2018 (LI 2019/1).
- Rule 20(2)(e): inserted, on 11 February 2019, by rule 16 of the Keno Amendment Rules 2018 (LI 2019/1).
- Rule 20(3): added, on 9 January 1997, by rule 3(3) of the Keno Rules 1994, Amendment No 1 (SR 1997/4).
- Rule 20(3): amended, on 5 February 2015, by rule 10(2) of the Keno Amendment Rules 2014 (LI 2015/2).

21 No more than 1 prize for a selection

Each selection shall be eligible for 1 prize only.

22 Results

- (1) The results of each drawing shall be displayed by retailers in their premises in the area designated for keno sales as soon as practicable after each drawing and may also be published or broadcast in such other manner as the Commission may from time to time determine.
- (2) The information displayed and published shall include—
- (a) the number of the game:
 - (b) the winning numbers:
 - (c) such other information as the Commission may from time to time determine.
- (3) The Commission shall maintain a record of results for 12 months after each drawing.
- (4) The Commission may publish the name of any prize winner who, on the keno prize claim form, authorises the publication of his or her name as a prize winner.
- Rule 22(4): substituted, on 9 January 1997, by rule 4 of the Keno Rules 1994, Amendment No 1 (SR 1997/4).

22A Additional prizes

- (1) If the Commission determines under section 246 of the Act that additional prizes be distributed to a game of keno, a sum of money for those prizes must be allocated from the Prize Reserve Fund.

- (2) This rule is not affected by rule 21 (which provides that each selection is eligible for 1 prize only).

Rule 22A: inserted, on 11 February 2019, by rule 17 of the Keno Amendment Rules 2018 (LI 2019/1).

22B Extraordinary prizes

- (1) The Commission may—
- (a) determine to conduct a draw for extraordinary prizes in a game; and
 - (b) determine—
 - (i) the value of the extraordinary prizes to be distributed in accordance with the draw; and
 - (ii) the class of player, or classes of players, that may enter the draw; and
 - (c) conduct the draw.
- (2) In subclause (1), **draw** means a draw that—
- (a) may be entered by members of—
 - (i) a particular class of players; or
 - (ii) particular classes of players; or
 - (iii) all classes of players; and
 - (b) determines the players entitled to extraordinary prizes—
 - (i) by lot; or
 - (ii) on a random basis; or
 - (iii) wholly by chance.
- (3) Any sum or sums of money for an extraordinary prize must be allocated from the Prize Reserve Fund.
- (4) This rule is not affected by rule 21 (which provides that each selection is eligible for 1 prize only).

Rule 22B: inserted, on 11 February 2019, by rule 17 of the Keno Amendment Rules 2018 (LI 2019/1).

Part 4

Payment of prizes and ticket validation requirements

23 Payment of prizes

Prizes that are won through tickets issued in printed form by a terminal shall, subject to the provisions of these rules, be available for payment in accordance with these rules as soon as practicable following the drawing but no later than the day following the drawing, at any time when the terminal and the Commission's on-line gaming computer system are operating.

Rule 23: amended, on 28 March 2008, by rule 10 of the Keno Amendment Rules 2008 (SR 2008/80).

24 Determination of prize claims

- (1) In all cases the determination of prize entitlement shall be subject to the ticket validation requirements set out in rule 25.
- (2) A ticket shall in all circumstances be regarded by the Commission and by retailers as being owned by the bearer (physical possessor) of the ticket determined in accordance with these rules.
- (3) The person named on a duly completed keno prize claim form shall be deemed to be the bearer of the ticket accompanying the keno prize claim form. If more than 1 person is named on a keno claim form, the person first named shall be deemed to be the bearer of the accompanying ticket.
- (4) Notwithstanding that a ticket bears the name or other identification of any person or syndicate, the Commission and retailers shall only be bound to recognise the bearer of the ticket as the owner and, except as ordered by a court of competent jurisdiction, shall not be bound to take notice of any trust (express, implied, or constructive) to which any ticket or prize money may be subject.
- (5) The surrender of a ticket to the Commission or to a retailer and the receipt by the bearer of the ticket of any prize money payable in respect of the ticket shall be a good and complete discharge of the Commission, notwithstanding any notice the Commission may have of the alleged right, title, interest, or claim of any other person or persons to the prize money.
- (6) Neither the Commission nor any other retailer shall be responsible or liable as a result of the payment of a prize to the bearer of any lost or stolen ticket, whether or not advice of the loss or theft has been reported or notified to the Commission before payment of the prize.

Rule 24(6): amended, on 11 February 2019, by rule 18 of the Keno Amendment Rules 2018 (LI 2019/1).

25 Ticket validation requirements

- (1) In addition to any other requirements in these rules, the requirements in subclause (2) or, as the case may be, subclause (3) apply before a ticket is regarded as a valid prize winning ticket.
- (2) For a ticket issued in printed form by a terminal,—
 - (a) the ticket must have been issued on behalf of the Commission through a terminal at a retail outlet in the authorised manner:
 - (b) the ticket must be intact and must not be mutilated, altered, unreadable, reconstituted, or tampered with in any manner:
 - (c) the information recorded on the ticket must correspond with the Commission's computer record of prize winning tickets:

- (d) each number and letter on the ticket, whether a selection number, game number, or other number must be fully legible:
 - (e) the ticket must not be defectively printed or produced in error to an extent that it cannot be processed by the Commission or any other retailer:
 - (f) the ticket must not be false, counterfeit, or cancelled:
 - (g) the ticket must not appear on the Commission's computer record of cancelled tickets:
 - (h) all information appearing on the ticket must appear in the Commission's official computer record of winning tickets, and another ticket with identical data must not have already been paid:
 - (i) the ticket must pass all additional confidential validation tests and security criteria established by the Commission:
 - (j) the ticket must not have been issued for a machine-completed coupon.
- (3) For a ticket issued electronically,—
- (a) the information recorded on the ticket must correspond with the Commission's computer record of prize winning tickets:
 - (b) the ticket must not be false or counterfeit:
 - (c) the ticket must not appear on the Commission's computer record of cancelled tickets:
 - (d) all information appearing on the ticket must appear in the Commission's official computer record of winning tickets, and another ticket with identical data must not have already been paid:
 - (e) the ticket must pass all additional confidential validation tests and security criteria established by the Commission.

Rule 25: substituted, on 28 March 2008, by rule 11 of the Keno Amendment Rules 2008 (SR 2008/80).

Rule 25(2)(a): amended, on 11 February 2019, by rule 19(1) of the Keno Amendment Rules 2018 (LI 2019/1).

Rule 25(3): amended, on 11 February 2019, by rule 19(2) of the Keno Amendment Rules 2018 (LI 2019/1).

26 Certain syndicate tickets invalid

- (1) Any ticket purchased by or on behalf of a syndicate in or for which any person—
- (a) obtains direct or indirect financial gain for forming, conducting, assisting in forming or conducting, or promoting that syndicate (hereafter in this rule referred to as a **commercial syndicate**); or
 - (b) advertises by any means that he or she will receive money for a commercial syndicate; or

- (c) publicly advertises for persons to join, form, conduct, or assist in the forming or conducting of a syndicate,—
shall be deemed to be void and ineligible for any prize.
- (2) For the purposes of subclause (1)(c), a person will be regarded as having publicly advertised in terms of that rule if, among other things, the person advertises by means of television, radio, newspaper, magazine, or direct marketing.
- (3) Any ticket that is deemed by subclause (1) to be void and ineligible for any prize may not be cancelled.
- (4) The Commission shall not replace a ticket that under subclause (1) is void and ineligible for any prize.
- (5) For the purposes of this rule, a person does not obtain a financial gain by receiving any payment that represents the person's proportional share (based on the amount the person paid towards the tickets purchased by or on behalf of the syndicate) of any prize.

27 Consequences of ticket being invalid

- (1) In the event that a ticket fails to pass all the criteria set out in rule 25, the ticket shall be deemed void and ineligible for any prize.
- (2) The Commission may, solely in its discretion, replace an invalid ticket with a ticket of equivalent sales price for any subsequent game.

**Part 5
Advance entries**

[Revoked]

Part 5: revoked, on 5 February 2015, by rule 11 of the Keno Amendment Rules 2014 (LI 2015/2).

28 Advance selections

[Revoked]

Rule 28: revoked, on 5 February 2015, by rule 11 of the Keno Amendment Rules 2014 (LI 2015/2).

29 Advance entries

[Revoked]

Rule 29: revoked, on 5 February 2015, by rule 11 of the Keno Amendment Rules 2014 (LI 2015/2).

**Part 6
Claiming a prize**

29A Prizes won through tickets issued electronically

- (1) Despite anything in this Part, the following provisions apply to all prizes won through tickets issued electronically:

- (a) prizes cannot be claimed from a retailer:
 - (b) monetary prizes will be credited to the purchaser of the ticket:
 - (c) the purchaser must comply with the Commission's terms and conditions for prizes:
 - (d) non-monetary prizes will be delivered to the purchaser's nominated address.
- (2) Rule 32 does not apply to prizes won through tickets issued electronically, but the rest of the rules in this Part apply to those prizes.

Rule 29A: inserted, on 28 March 2008, by rule 12 of the Keno Amendment Rules 2008 (SR 2008/80).

Rule 29A heading: amended, on 11 February 2019, by rule 20(1) of the Keno Amendment Rules 2018 (LI 2019/1).

Rule 29A(1): amended, on 11 February 2019, by rule 20(2) of the Keno Amendment Rules 2018 (LI 2019/1).

Rule 29A(1)(b): amended, on 11 February 2019, by rule 20(3) of the Keno Amendment Rules 2018 (LI 2019/1).

Rule 29A(2): amended, on 11 February 2019, by rule 20(4) of the Keno Amendment Rules 2018 (LI 2019/1).

30 Time limit on claims

All prizes must be claimed within 12 months from the date of the drawing at which the winning numbers were drawn. Any prize not claimed within the 12-month period in the manner specified in these rules shall be forfeited, and the unclaimed prize money shall be paid into the Prize Reserve Fund.

31 Prizes of \$1,000 or less

- (1) Where the prize, or the aggregate of the prizes, that may be claimed on any one ticket is \$1,000 or less, a claimant may either present the ticket to any retailer or submit a claim to the Commission for payment.
- (2) Retailers are authorised to pay such prize money up to 12 months from the date of the drawing at which the winning numbers were drawn.
- (3) Retailers shall pay the bearer of a ticket winning \$1,000 or less, presented within the 12-month period, where all the ticket validation criteria and other requirements set forth in these rules have been satisfied, and all other procedures required of a retailer by the Commission have been properly followed.
- (4) In the event that the retailer is for any reason unable to validate the claimant's ticket, or is not authorised to pay the prize, or the claimant decides to submit the claim direct to the Commission, the claimant shall make the claim to the Commission in the manner and on the basis specified in rule 32.

32 Prizes of more than \$1,000

- (1) Where the prize, or the aggregate of the prizes, that may be claimed on any one ticket is more than \$1,000, a claimant may make a claim for payment either

- directly to the Commission or through another retailer. Payment of any such prize money shall be made only by the Commission.
- (2) Claims for prizes submitted directly to the Commission may be submitted either by mail (with stamped self-addressed envelope) or by personal presentation to the office of the Commission.
 - (3) The procedure for prize claims made through a retailer (other than the Commission) shall be as follows:
 - (a) the claimant shall sign the back of the ticket and present it to the retailer who shall process the ticket through the terminal to register the claim and then provide the claimant with a keno prize claim form:
 - (b) the claimant shall forthwith complete and return the keno prize claim form to the retailer:
 - (c) the retailer shall endorse the keno prize claim form and return to the claimant 1 copy of the endorsed form as receipt for the surrender of the ticket:
 - (d) the keno prize claim form with the accompanying ticket shall then be forwarded by the retailer to the Commission for validation.
 - (4) Where a claim for a prize is submitted to the Commission without a duly completed keno prize claim form, the Commission, before paying any prize, may require the person making the claim to complete a keno prize claim form.
 - (5) Where all the ticket validation criteria set out in these rules have been satisfied, the Commission shall pay the claimant in accordance with the procedures set out in these rules.
 - (6) If a ticket is validated by the Commission, a cheque payable to the order of the claimant or a direct credit to the claimant, for the amount of the prize due, shall be—
 - (a) in the case of a cheque, either posted to the claimant or, for a claim made in person, handed to the claimant; or
 - (b) in the case of a direct credit, transferred to the bank account nominated by the claimant.
 - (7) If the ticket is not validated by the Commission, the claim shall be refused, and the claimant notified promptly of the refusal.
 - (8) Prize money posted to the claimant's address notified on the keno prize claim form shall be deemed to have been received by the claimant at the time when the letter containing the prize money would in the ordinary course of post be delivered.

Rule 32(1): amended, on 11 February 2019, by rule 21(1) of the Keno Amendment Rules 2018 (LI 2019/1).

Rule 32(3): amended, on 11 February 2019, by rule 21(2) of the Keno Amendment Rules 2018 (LI 2019/1).

Rule 32(6): substituted, on 9 January 1997, by rule 5 of the Keno Rules 1994, Amendment No 1 (SR 1997/4).

Part 6A

Withdrawal of keno or play type

Part 6A: inserted, on 11 February 2019, by rule 22 of the Keno Amendment Rules 2018 (LI 2019/1).

32A Commission may cease to offer keno or play type

The Commission may, if it sees fit, at any time decide to cease to offer (**withdraw**) keno or any play type.

Rule 32A: inserted, on 11 February 2019, by rule 22 of the Keno Amendment Rules 2018 (LI 2019/1).

32B Public announcement of withdrawal

If the Commission decides to withdraw keno or any play type, it must, as soon as is reasonably practicable, announce to the public (in the manner the Commission sees fit) the date on which keno or the affected play type (as the case may be) will be withdrawn.

Rule 32B: inserted, on 11 February 2019, by rule 22 of the Keno Amendment Rules 2018 (LI 2019/1).

32C Effect of announcement on advance selections and multi-draw selections

- (1) For a ticket issued in printed form by a terminal, if a player has made an advance selection or a multi-draw selection for a game of keno and keno or an affected play type is withdrawn, the player may—
 - (a) retain their ticket in relation to the game or games that will be held before the withdrawal; or
 - (b) obtain a refund for the selections that the player made in relation to the game or games for which a draw will be held before the withdrawal.
- (2) For a ticket issued in printed form by a terminal, if, for any reason, a drawing for keno or the affected play type to which an advance selection or a multi-draw selection relates is not held, a player, despite rule 11(8), is entitled—
 - (a) to return for cancellation any ticket on which any advance selections or multi-draw selections are recorded within 12 months of the issue of the ticket; and
 - (b) on the cancellation of that ticket, to a refund equal to the cost of the player's selections for each game for which a drawing was not held.
- (3) If a ticket is not cancelled under subclause (2) within 12 months, the money paid to the Commission for the purchase of the ticket must be paid into the Prize Reserve Fund.
- (4) For a ticket issued electronically, if, for any reason, a drawing for keno or an affected play type to which an advance selection or a multi-draw selection

relates is withdrawn or not held, the player is entitled to a refund equal to the cost of the player's selections for each game for which a drawing was not held.

Rule 32C: inserted, on 11 February 2019, by rule 22 of the Keno Amendment Rules 2018 (LI 2019/1).

32D Payment into Prize Reserve Fund

Any money that is not won in the last game of keno or an affected play type before its withdrawal must be paid into the Prize Reserve Fund.

Rule 32D: inserted, on 11 February 2019, by rule 22 of the Keno Amendment Rules 2018 (LI 2019/1).

Part 7 General provisions

33 Limitation of Commission's liability

Neither the Commission nor any other retailer shall, in any circumstances, be liable for any loss (direct or indirect) suffered by a player, bearer of a ticket, or any other person due to—

- (a) the failure of, or damage or destruction to, the Commission's computer system or records; or
- (b) delays, losses, errors, or omissions in or made by the postal or other delivery service or by the banking system; or
- (c) any other action or event which prevents or hinders the issue of a valid ticket; or
- (d) otherwise arising from participation in any game.

Rule 33: amended, on 11 February 2019, by rule 23 of the Keno Amendment Rules 2018 (LI 2019/1).

34 Decisions of Commission

- (1) All decisions of the Commission on questions of fact concerning keno, including decisions as to the validity of tickets, the identity of the bearer of any ticket, the determination of prize winners, and the amount and division of prize money shall be final and binding on all players and any other person or persons concerned for any reason with these matters.
- (2) Where the Commission exercises its powers under these rules to determine various matters with respect to the operation of keno (for example, determinations in respect of the game matrix or game design) the Commission—
 - (a) shall give reasonable notice of those determinations in point of sale advertising relating to that game; and
 - (b) may give notice of those determinations in any other publicity material relating to that game.

Rule 34(1): substituted, on 9 January 1997, by rule 6 of the Keno Rules 1994, Amendment No 1 (SR 1997/4).

The Common Seal of the New Zealand Lotteries Commission was, pursuant to a resolution of the Commission, hereunto affixed in the presence of:

[Seal]

G W F Thompson
Presiding Member

L M Seel
Member

Dated at Wellington this 14th day of September 1994.

Warren Cooper
Minister of Internal Affairs.

Issued under the authority of the Legislation Act 2019.
Date of notification in *Gazette*: 22 September 1994.

Notes

1 *General*

This is a consolidation of the Keno Rules 1994 that incorporates the amendments made to the legislation so that it shows the law as at its stated date.

2 *Legal status*

A consolidation is taken to correctly state, as at its stated date, the law enacted or made by the legislation consolidated and by the amendments. This presumption applies unless the contrary is shown.

Section 78 of the Legislation Act 2019 provides that this consolidation, published as an electronic version, is an official version. A printed version of legislation that is produced directly from this official electronic version is also an official version.

3 *Editorial and format changes*

The Parliamentary Counsel Office makes editorial and format changes to consolidations using the powers under subpart 2 of Part 3 of the Legislation Act 2019. See also PCO editorial conventions for consolidations.

4 *Amendments incorporated in this consolidation*

Keno Rules 2025 (SL 2025/175): rule 47

Keno Amendment Rules 2018 (LI 2019/1)

Keno Amendment Rules 2014 (LI 2015/2)

Keno Amendment Rules 2008 (SR 2008/80)

Public Audit Act 2001 (2001 No 10): section 52

Keno Amendment Rules 1998 (SR 1998/361)

Keno Rules 1994, Amendment No 1 (SR 1997/4)